



County of San Diego
Department of Planning and Land Use
BUILDING DIVISION

ACCESSIBILITY CORRECTION LIST

Public Accommodations
& Commercial Buildings

14B⁵

Mercantile and Retail Occupancies/Uses

PLAN CHECK NUMBER:

OWNER:

GENERAL REQUIREMENTS

1. Specific occupancy-related accessibility provisions may modify general requirements but never at the exclusion of them.
CBC 1103B.1
2. Regardless of occupancy classification per CBC Chapter 3, mercantile/retail accessibility provisions apply to any portion of a facility with a mercantile/retail use.
CBC 1103B.1
3. The following shall be accessible:
 - ☐ General sales areas
 - ☐ Display areas
Exception: Minor specialized display areas maximum 200 square feet in floor area where general public excluded
 - ☐ Office areas
Exception: Offices located on inaccessible levels of sales facilities maximum 5000 square feet in total area
 - ☐ Associated routes and toilet rooms
CBC 1110B.1.1

MERCHANDISE AND SERVICE AREAS

4. Dimension minimum 36-inch-wide clear access to all employee workstations, with employee work areas sized to accommodate employees in wheelchairs.
CBC 1110B.1.2
5. Dimension aisles to comply with the following:
 - ☐ Minimum 36-inches wide with merchandise shelves, tables, or gondolas on only one side
 - ☐ Minimum 44-inches wide with merchandise shelves, tables, or gondolas on both sides
CBC 1133B.6
6. Reach ranges at merchandise shelves, tables, and gondolas shall comply with CBC Figure 11B-5D(d).
CBC 1125B.1
7. At each transaction or service area with counters, dimension minimum 36-inch-long section of counter at minimum 28 inches and maximum 34 inches above floor.
CBC 1122B.4

FITTING ROOMS

8. Identify at least five percent of fitting rooms provided – but not fewer than one for each room type (e.g., female, male, unisex) – as accessible and complying with the following:
 - ☐ Location on accessible route
 - ☐ Accessible entry door per accessibility correction list 6B
 - ☐ Minimum 60-inch-wide by 60-inch-long clear space, with no door encroachment
 - ☐ Bench complying with the following:
 - o 24-inches wide by 48-inches long
 - o Fixed to wall along longer dimension
 - o Minimum 17 inches and maximum 19 inches above floor
 - o Clear floor space provided along bench allowing parallel transfer from wheelchair to bench
 - o Structural adequacy to support 250-pound point load
 - o Slip-resistant surface preventing water accumulation (if installed in potentially wet environment)
 - ☐ Any mirrors provided complying with the following:
 - o Minimum 18-inches wide by 54-inches high
 - o Bottom of mirror maximum 20 inches above floor
 - o Mounted in position affording view to person sitting on bench as well as person standing
 - ☐ Any clothing hooks provided maximum 48 inches above floor
CBC 1117B.8

CHECKSTANDS

9. In new construction, identify accessible check stands per CBC Table 11B-2:

TOTAL NUMBER OF CHECK STANDS OF EACH DESIGN	NUMBER OF CHECK STANDS OF EACH DESIGN TO BE ACCESSIBLE
1 to 4	1
5 to 8	2
9 to 15	3
over 15	3 plus 20% of additional aisles

CBC 1110B.1.3

10. In existing facilities, identify accessible check stands per the following:
 - ☐ In facilities with less than 5,000 square feet of retail space, at least one check stand shall be accessible
 - ☐ In existing facilities with 5,000 square feet or more of retail space, at least one check stand of each design shall be made accessible when altered until number of accessible check stands of each design equals CBC Table 11B-2 requirement for new construction

CBC 1110B.1.3

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11. Specify on plans accessible check stands shall comply with the following:
- ☐ Minimum one accessible check stand made available whenever check stands are open for customer use
 - ☐ Number of available check stands meets or exceeds CBC Table 11B-2 when check stands opened and closed in response to fluctuating customer levels
- CBC 1110B.1.3*
12. Dimension and detail the following at each accessible check stand:
- ☐ Minimum 36-inch-wide checkout aisle
 - ☐ Maximum 38-inch-high adjoining counter
 - ☐ Maximum 40-inch-high counter lip
- CBC 1110B.1.3*
13. Provide signage at accessible check stands complying with the following and coordinate with signage schedule:
- ☐ Includes International Symbol of Accessibility per CBC Figure 11B-6(b)
 - ☐ Minimum 4 inches by 4 inches
- CBC 1110B.1.3*

AUTOMATED TELLER AND POINT-OF-SALE MACHINES

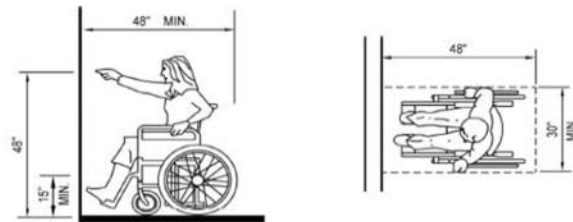
14. Where one automated teller machine (ATM) or point-of-sale machine provided, detail and dimension to comply with the following:
- ☐ Clear space allowing wheelchair user to make forward or parallel approach to ATM
 - ☐ If only forward approach allowed, operable components of ATM within reach ranges per CBC Figure 11B-5C
 - ☐ If parallel approach allowed, operable components of ATM within reach ranges per CBC Figure 11B-5F
- Exception:** Drive-up ATMs need not be accessible
CBC 1117B.7.2(4) and CBC 1117B.7.4.1
15. Where two ATMs or point-of-sale machines provided, detail and dimension to comply with the following:
- ☐ One ATM shall comply with item 14, except highest operable component maximum 48 inches above floor or ground
 - ☐ Second ATM not regulated as to component/display height
- CBC 1117B.7.4.2*
16. Where three or more ATMs or point-of-sale machines provided, detail and dimension to comply with the following:
- ☐ Two ATMs may be used to comply with item 15
 - ☐ Fifty percent of remaining ATMs shall comply with item 14
 - ☐ Remainder of ATMs not regulated as to component/display height
- CBC 1117B.7.4.3*
17. Controls and user mechanisms for ATMs and point-of-sale machines shall comply with the following:
- ☐ Operable with maximum 5 pounds of force
 - ☐ Operable with one hand and without tight grasping, pinching, or twisting of wrist
- CBC 1117B.7.3*
18. Detail and dimension ATM and point-of-sale machine display screens complying with the following:
- ☐ Readily visible and usable by wheelchair user with approximate eye level of 45 inches
 - ☐ For screens mounted vertically or angled no more than 30 degrees from vertical, centerlines of screen and devices maximum 52 inches above floor or ground
 - ☐ For screens mounted at an angle between 30 degrees and 60 degrees from vertical, centerlines of screen and devices maximum 44 inches above floor or ground
 - ☐ For screens mounted at an angle between 60 degrees and 90 degrees from vertical, centerlines of screen and devices maximum 34 inches above floor or ground
 - ☐ Instructions and all information for use of ATMs accessible to and independently usable by persons with vision impairments
- CBC 1117B.7.5 and CBC 1117B.7.6*

TURNSTILES AND THEFT-PREVENTION BARRIERS

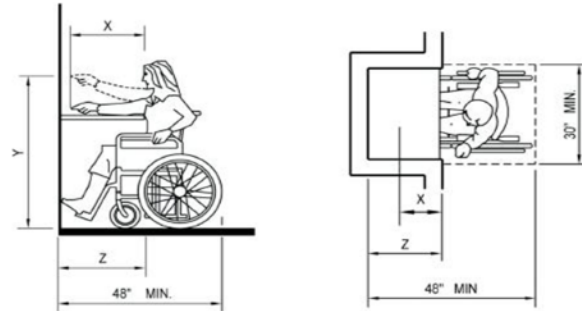
19. Any turnstiles shall comply with accessibility correction lists 5B and 6B.
- CBC 1110B.1.5*
20. Detail and dimension any shopping cart theft-prevention barriers to comply with the following:
- ☐ Provide minimum 32-inch-wide clear, unobstructed openings at public entrances and exits
 - ☐ Minimum 32-inch-wide clear, unobstructed openings at interior and exterior pedestrian traffic barriers
 - ☐ Minimum 48-inch-wide by 44-inch-long level areas provided on both sides of clear openings
 - ☐ Path of travel shall be designed to prevent barriers from obstructing clear openings and shall remain continuously unobstructed during business hours
 - ☐ Any gates shall comply with the following:
 - ☐ Open in direction of travel
 - ☐ Minimum 60-inch-wide by 60-inch-long level area provided in direction of gate swing
 - ☐ Minimum 48-inch-wide by 42-inch-long level area provided in direction opposite gate swing
 - ☐ Bottom of gate maximum 3 inches above path of travel
 - ☐ Surface of gate on each side smooth and structurally adequate to permit opening with wheelchair foot pedal.
 - ☐ Remain unlocked during business hours
 - ☐ Do not activate publicly audible alarm system
 - ☐ Operable with maximum 5 pounds of force
 - ☐ Prevent parked vehicles from obstructing ingress or egress
- CBC 1110B.1.6*

CARD READERS AT GASOLINE-DISPENSING STATIONS

21. Identify accessible card-reading devices at fuel-dispensing stations per the following:
- ☐ Where only one card-reading device provided for use with any type of motor fuel, it shall be accessible
 - ☐ Where more than one card-reading device provided for specific types of motor fuel, at least two for that fuel type shall be accessible
- CBC 1103C*
22. Detail accessible card-reading devices to comply with the following:
- ☐ Location on accessible route
 - ☐ Minimum 30-inch by 48-inch level area provided allowing parallel approach to card-reading device
 - ☐ Level area within 10 inches of face of controls per CBC Figure 11C-2
 - ☐ Long side of level area parallel to and centered with face of controls (plus or minus 9 inches) per CBC Figure 11C-1
 - ☐ Highest operable component maximum 54 inches above fuel-dispenser base per CBC Figure 11C-1 and CBC Figure 11C-2
- CBC 1104C*



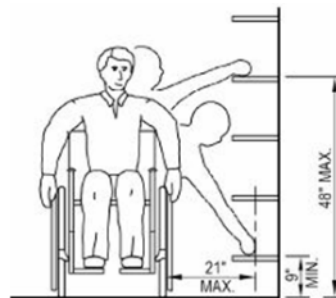
(a) HIGH FORWARD REACH LIMIT



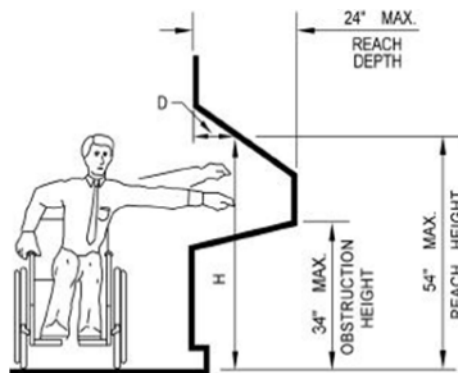
NOTE:
X SHALL BE LESS THAN OR EQUAL TO 25 INCHES. Z SHALL BE GREATER THAN OR EQUAL TO X. WHEN X IS LESS THAN 20 INCHES, THEN Y SHALL BE 48 INCHES MAXIMUM. WHEN X IS 20 TO 25 INCHES, THEN Y SHALL BE 44 INCHES MAXIMUM.

(b) MAXIMUM FORWARD REACH OVER AN OBSTRUCTION

CBC FIGURE 11B-5C – ATM REACH RANGES (FORWARD APPROACH)



CBC FIGURE 11B-5D(d) – MERCHANDISE SHELVING REACH RANGES



**CORRESPONDING REACH HEIGHTS
FOR GIVEN DEPTHS :**

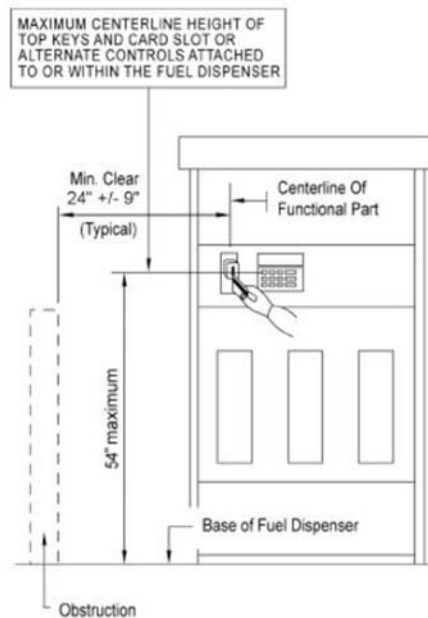
WHEN D = 10" OR LESS,	H = 54" MAX.
WHEN D = 10",	H = 53.5" MAX.
WHEN D = 12",	H = 53.0" MAX.
WHEN D = 13",	H = 52.5" MAX.
WHEN D = 14",	H = 51.5" MAX.
WHEN D = 15",	H = 51.0" MAX.
WHEN D = 16",	H = 50.5" MAX.
WHEN D = 17",	H = 50.0" MAX.
WHEN D = 18",	H = 49.5" MAX.
WHEN D = 19",	H = 49.0" MAX.
WHEN D = 20",	H = 48.5" MAX.
WHEN D = 21",	H = 47.5" MAX.
WHEN D = 22",	H = 47.0" MAX.
WHEN D = 23",	H = 46.5" MAX.
WHEN D = 24",	H = 46.0" MAX.

CBC FIGURE 11B-5F – ATM REACH RANGES (PARALLEL APPROACH)

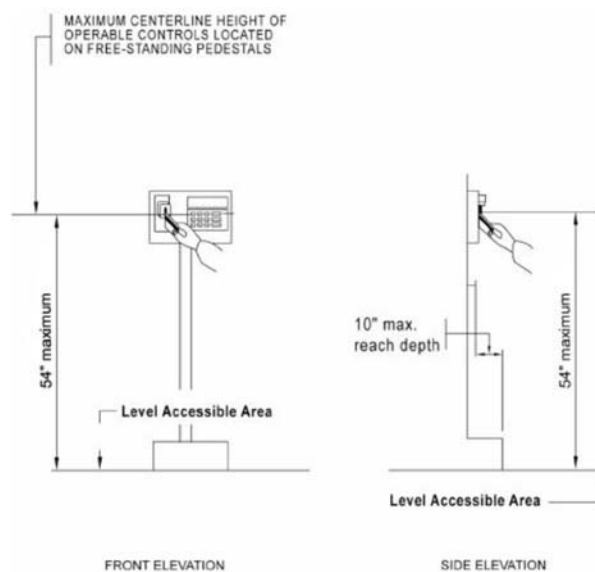
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**CBC FIGURE 11B-6(b) – INTERNATIONAL SYMBOL OF ACCESSIBILITY
(WHITE FIGURE ON BLUE BACKGROUND EQUAL TO
COLOR NO. 15090 IN FEDERAL STANDARD 595B)**



CBC FIGURE 11C-1 – CARD-READING DEVICES MOUNTED IN FUEL DISPENSERS



CBC FIGURE 11C-2 – CARD-READING DEVICES LOCATED ON FREE-STANDING PEDESTALS

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